

RCO

- ☐ Contact Customer_____
- ☐ Customer Tracker_____
- ☐ Build Folder_____
- ☐ Introduce the GM_____
- ☐ References/Maps_____
- ☐ Closing_____
- ☐ First Payment_____
- ☐ Needed Free Time_____
- ☐ Delivery Scheduled_____
- ☐ Needed Processing_____
- ☐ Input Info_____
- ☐ GM Final Approval_____
- ☐ Delivered_____
- ☐ Mark Del. in POS_____
- ☐ GM Follow Up Call_____
- ☐ Filed_____

E-Comm

- ☐ Customer Tracker_____
- ☐ Contact Customer_____
- ☐ Pre-Close_____
- ☐ References_____
- ☐ Build Folder_____
- ☐ Needed Processing_____
- ☐ Received Product_____
- ☐ Delivery Scheduled_____
- ☐ First ATP_____
- ☐ Input Info_____
- ☐ GM Final Approval_____
- ☐ Delivered_____
- ☐ Verify ID Number_____
- ☐ Mark Del. in POS_____
- ☐ GM Follow Up Call _____
- ☐ Filed_____